

Brad Vieselmeyer

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Sent: Friday, July 06, 2007 10:57 AM
Subject: Thank You

Brad, I guess I don't know how to put in words our appreciation of a job well done. The building looks outstanding! I hope you will come to our open house/ribbon cutting (date to be determined yet). Please pass my appreciation on to Bob, Josh, and all others at Elmira Structures, Inc. who worked so hard on the expansion to our office and the renovation of the existing area. You folks were super from start to finish. Even with our aggravating little changes in the plan, workers were pleasant and accommodating. I was impressed on how they managed to do much of the demolition work prior to our daily patients schedule and we were able to keep our clinic open throughout the expansion/renovation. Small items we mentioned were taken care of immediately! It's amazing to have this kind of service. No detail was forgotten. All of our questions were answered immediately in person or by email. In a time when the service industry seems to be forgetting the meaning of 'good service' it's extraordinary to find a company like yours! Thank you Thank you Thank you!

Jeanne Bailey
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So. Finger Lakes, Inc.